

Hospital Indemnity Insurance

HELPS PROTECT YOUR FINANCES

When you are facing a hospital stay, you can receive a benefit to help pay unexpected expenses not covered by your health plan.

HELPS COVER RELATED EXPENSES.

While health plans may cover direct costs associated with an illness or injury, you can use your hospital indemnity benefits to help cover related expenses like lost income, child care, deductibles and copays.

PAYS CASH BENEFITS DIRECTLY TO YOU.

Hospital Indemnity insurance payments can be used however you want, and it pays in addition to any other coverage you may already have. Benefits are payable directly to you.

HOSPITALIZATION FAST FACTS

- 5.4 days is the average length of stay in community hospitals¹
- \$2,607 is the average cost per day of an inpatient stay²
- The average cost of a hospital stay is \$13,300³

The PromptCare Companies, Inc.

All Eligible Employees

POLICY # 963115

1 Trendwatch Chartbook 2020, American Hospital Association, 3.1: Average Length of Stay in Community Hospitals, 1995 – 2018. Chart Source: Analysis of American Hospital Association Annual Survey data, 2018, for community hospitals. Last accessed 07/21.

2 1999 - 2019 AHA Annual Survey, Copyright 2020 by Health Forum, LLC, an affiliate of the American Hospital Association. Special data request, 2020. Last accessed 02/22.

3 https://consumerhealthratings.com/healthcare_category/inpatient-average-cost-typical-prices-ballpark/. Estimated cost for a hospital stay in 2021 based on inflation. Last accessed 02/22.

Your employer is offering you this coverage at a group rate. You are responsible for paying part or all of the cost.

What's covered

This plan offers hospitalization benefits for you, your spouse, and/or your child(ren). Child coverage is available to age 26. Once your Hospital Indemnity coverage goes into effect, you can file a claim for hospital stays occurring after your plan's effective date.

Benefits are payable for hospital stays due to:

- Sickness
- Accidents*
- Routine pregnancy**
- Complications of pregnancy
- Newborn complications
- Mental and nervous disorders
- Substance abuse

Benefit Schedule	
First day hospital confinement – 1 day per year This benefit pays the first day you stay in a regular hospital bed or ICU bed.	\$750
First day ICU confinement – 1 day per year This benefit pays the first day you stay in a ICU bed.	\$750
Daily hospital confinement – Up to 31 days per year This benefit pays for a hospital stay in a standard room and is paid in addition to the First day hospital confinement benefit.	\$100 per day
Intensive Care Unit (ICU) confinement – Up to 31 days per year This benefit pays for an ICU stay and is paid in addition to the First Day ICU confinement benefit.	\$100 per day

*Confinements due to an accident must be within 365 days of the accident.

**Confinements due to a routine pregnancy are subject to a pre-existing condition limitation (see Frequently Asked Questions)

Here is one more reason to sign-up:

- No medical questions to answer - guaranteed issue coverage

Frequently asked questions

What if I have a pre-existing condition?

If your hospital stay is due to a pre-existing condition, benefits may not be payable if the diagnosis or treatment for your sickness was in:

- the first 12 months following your coverage effective date, or
- 12 months after any increase in your amount of coverage.

A pre-existing condition includes anything you have sought treatment for in the 3 months prior to coverage becoming effective. Treatment can include consultation, advice, care, services or a prescription for drugs or medicine. This limitation also applies to normal pregnancy and childbirth.

What benefits will I receive for my newborn child?

If your newborn has to stay in the Neonatal Intensive Care unit (NICU), benefits are payable. Hospital stays for routine newborn care are not covered.

How do I file a Hospital Indemnity claim?

If you are confined to the hospital after the effective date of coverage, you can file a claim with us by downloading forms from our website. You will need to provide information about your hospital stay.

Do I need to file my claim within a certain timeframe?

You should file your claim within 30 days of a covered confinement or as soon as reasonably possible.

Is my benefit taxable?

If you or your employer pay for all or part of the cost of coverage on a pre-tax basis, some or all of your benefit amount will be tax reported on a Form 1099 as taxable income. Please reach out to a tax advisor or your employer if you have any questions.

Can I take my insurance with me if I leave my employer?

Depending upon state variations and your employer's plan, you may have an option to continue coverage when your employment terminates. Your employer can advise you about your options.

Please read the important information section of this document.

Important information

This is a limited benefit policy. It does NOT provide basic hospital, basic medical, or major medical insurance. It is not a Medicare Supplement policy. The certificate has exclusions, limitations, and benefit waiting periods for certain conditions that may affect any benefits payable. Benefits payable are subject to all terms and conditions of the certificate. The policy, certificate and any rider, if applicable, may not be available in all states and may vary based on state laws and regulations. This product is inappropriate for individuals who are eligible for Medicaid coverage.

To become insured, you must meet the eligibility requirements set forth by your employer. Your coverage effective date will be determined by the Policy and may be delayed if you are not actively at work on the date your coverage would otherwise go into effect. Similarly, dependent coverage, if offered, may be delayed if your dependents are in the hospital (except for newborns) on the date coverage would otherwise become effective.

Refer to the Certificate for details.

Helpful definitions

Confinement means resident inpatient stay in a hospital for at least 20 continuous hours. There must be a charge for room and board unless it is a Veteran's Administration Hospital or other federal government operated hospital. Hours spent in an observation unit are not eligible for the first day hospital confinement benefit. However, an observation unit stay of 20 hours or more will be covered under the daily hospital confinement benefit.

Confinement does not include the period of time in a hospital emergency room, an observation room, a freestanding surgical facility or an outpatient facility.

Hospital means a licensed facility that provides inpatient medical care and treatment to sick and injured persons with 24-hour nursing service under the supervision of a Physician. Hospital does not include a rest home; a skilled nursing facility; an extended care facility; a place of convalescence; a rehabilitation unit; a hospice facility; a place providing custodial care; a mental and nervous disorder facility or a substance abuse facility.

Intensive Care Unit (ICU) means a specifically designated part of a hospital that provides the highest level of medical care. It is restricted to patients who are critically ill or injured and who require intensive comprehensive observation and care, including a neonatal intensive care unit specializing in the care of ill or premature newborn infants. The ICU must be under continuous observation by a specially trained nursing staff assigned exclusively to the intensive care unit on a 24-hour basis and have an assigned physician on a full-time basis. An ICU is not a progressive care unit; an intermediate care unit; a private monitored room; sub-acute intensive care unit or an observation unit.

Inpatient or Inpatient Treatment means receiving treatment as a resident patient using, and being charged for, the room and board facilities of a hospital. The requirement that you be charged does not apply to confinement in a Veteran's Administration Hospital or other federal government operated hospital.

Exclusions

The exclusions listed below may vary by state law and regulations. This list may not be comprehensive. Please see the Certificate or ask your benefits administrator for details.

Hospital Indemnity

- No benefits will be payable relating to or resulting from services or Treatment rendered or Confinement outside the United States or Canada. No benefits will be payable for any loss that is caused or contributed to by: war or any act of war or your active duty in any armed service during a time of war (this does not include acts of terrorism); active military duty; riding in or driving any motor-driven vehicle in a race, stunt show, speed test or driving while Intoxicated; committing of or attempting to commit an assault, felony or other criminal act; active Participation in a Riot, Rebellion or Insurrection; committing or attempting to commit suicide, whether sane or insane, or injuring oneself intentionally; incarceration in a penal institution of any kind; elective abortion or complications thereof; elective or cosmetic surgery or procedures, except for reconstructive surgery unless due to congenital anomaly or disease of a Dependent Child which has resulted in a defect; artificial insemination, in vitro fertilization, test tube fertilization; sterilization, tubal ligation or vasectomy, and reversal thereof, unless recommended by a Physician.

In all states except New York, Group Hospital Indemnity Insurance is underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) under Policy Form Series 15-GP-01, 20-HI-C-01, 12-GPPort-P-01, 20-HIPORT-C-01. In New York, Group Hospital Indemnity Insurance is underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI) under Policy Form Series 15-HI-GP-01, 20-HI-C-01, 12-GPPort-P-01, 20-HIPORT-C-01.

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